



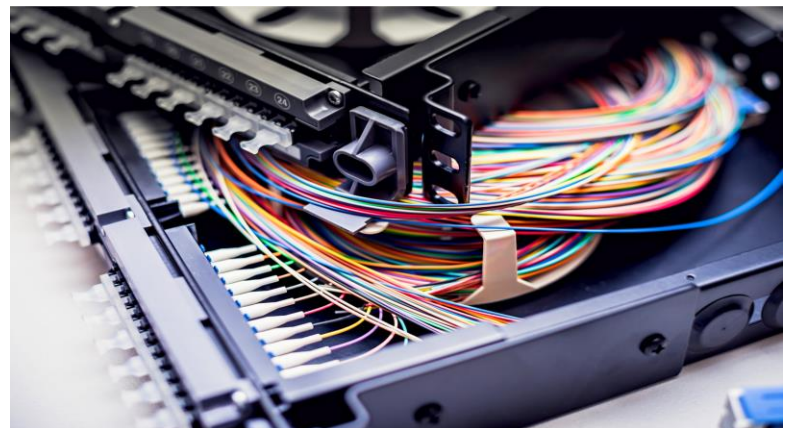
Managed Services - Smart Hands

Managed Services provide a host of support functions to help organizations improve their performance in the cloud. Smart Hands service offers its customers exclusive onsite technical assistance, troubleshooting services, hardware installation, and decommissioning services.

We also offer fiber circuit installation to reduce signal errors, device management for remote device configuration, monitoring, alerting, escalating their workloads, and identifying potential hardware failures before they result in downtime. These services come with 24x7x365 support, with highly trained certified experts and skilled technicians with a maximum of 15 minutes of response time globally.

Fiber Circuit Installation

This service assists organizations with the help of highly skilled fiber circuit installation technicians to install the fiber optic cable with a low-stress bend radius, reducing the signal errors.



Device Management

Device Management provides remote device configuration and scheduled change management services.



Monitoring, Alerting, Escalation

This service offers real-time monitoring and tracking of specific metrics and sends alerts or notifications to customers, allowing them to identify potential deployment problems, assess their workloads, and identify potential hardware failures before they lead to downtime.

24x7x365 Support

Offers round the clock 24x7x365 support services with a global response time of 15 minutes through its highly trained certified experts and skilled technicians.



UnitedLayer Advantage

UnitedLayer provides the Colocation services from one of the largest data centers in San Francisco, USA, at 200 Paul Ave. We put you on the fast track to growth and help you realize the Full Value of your investment in any Cloud Infrastructure Solutions. We Design, Build, and Manage Enterprise-Grade Colocation Solutions that meet the Performance, Security, and Scalability to serve your Unique Business Needs.

For more information about UnitedLayer, visit us online at <https://www.unitedlayer.com/>

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